**Newsletter**

 **Headstone Lane Medical Centre**

**January 2024**

This is a patient newsletter that will be published on our practice website. The aim of the newsletter is to update our patients on changes to how the surgery is operating and the current situation in the NHS.

**Happy New Year**

From all the staff at Headstone Lane Medical Centre we would like to wish all our patients a Happy New Year!

**New Nurse**

We are pleased to inform you that we have a new nurse Zainab who has joined the team. Zainab sessions will be held mostly on Thursdays and some Fridays. Zainab will be running morning and afternoon sessions.

**PPG**

We had our PPG meeting thank you to those that were able to attend. If you interested in becoming a member please send an email to headstonelanemc@nhs.net we can then add you to the members list. Some of the outcomes from the meeting have now been actioned.

**Charge for printouts**

We now will be charging for printout of letters or blood test results, If you require print out of blood test of copy of clinical letter there will be a charge of 20p per sheet. This is due to printing and admin cost. Please note you can access medical records via the NHS app.

**Local Information**

There is a conversation café held every Tuesday 10am- 3pm at St Peter’s Church, Colbeck Road, Harrow. HA1 4BX. A place to get advice and services for Harrow residents they offer advice and help in any Harrow related services such as benefits, Mental Health, social services, carers allowance. If you wish to pop in for a visit even for a chat you will be warmly welcomed by the team of volunteers at conversation café.

**Newsletters**

Newsletter will now be published quarterly rather than monthly.